

## Technical writing services

Most of the companies who have implemented Oracle E-business suite have a common problem of document consolidation. Most of the Oracle APPS related documents such as Setup documents, functional design documents, technical design documents are either not existing or not maintained properly. Without these documents in place, any Organization would find themselves in a difficult situation before they decide on E-business suite upgrade. This documentation can also be used to give effort estimation before doing an upgrade, decide whether any customized function should be made obsolete in Release 12.

### What Genisys can do?

Genisys offers the technical writing services for Oracle E-business suite customers. Our technical writing service offerings include.

- Prepare a document having the consolidated list of all customizations/extensions and personalization objects
- Prepare functional/technical document on what these code objects is intended to do.
- Download all the latest code objects from production server and collate it at one place
- Consolidate all the Functional / Technical and Setup documents from different business units, validate these documents. We provide suggestions and recommendation on the
- customization/extension objects such as
  - Whether any additional functionality is available in R12?
  - Any of the code objects is made obsolete in R12 due to technology stack upgrade
  - What are the risks or changes required in the code after doing the upgrade?

### How to start?

We follow these simple procedures to make your E-business suite documentation consolidation complete.

- Non disclosure agreement (NDA) signed between Genisys and prospective customer
- Get the VPN access from Genisys office to customer office
- Identify the SPOC (Single point of contact) from customer side
- Provide an estimate and timelines for this documentation work
- Complete the documentation work, package all documentation and final sign off



### About Genisys

Genisys is a UK headquartered IT Services Company, which in addition to many other core IT offerings also provides a full spectrum of services around Oracle products. We are Oracle Gold partner providing services to different Oracle entities in India from past 8+ years.

Our other Oracle service offerings include:

- Oracle Core DBA Services
- Oracle E-Business Suite DBA support Services
- Oracle BI Reporting Solution
- Oracle Legacy forms Migration/Up gradation Services
- Oracle E-Business Suite Implementation, Rollout, Upgrade and Customization /Extensions support.